



CCSD Student Laptop Collection

General Information and F.A.Q.s

Laptop Collection Procedure

Two weeks prior to the end of the school year, the district will collect all student devices to inventory, repair, and update the devices during the summer months. At the start of the next school year, students will receive the same device they turned in before break.

Frequently Asked Questions

Q. What needs to be returned with the device?

A. In addition to the laptop, students must return the carrying case, charger and stylus. Students will only receive back the items they turn in.

Q. Is there any way for my student to keep his or her laptop during the summer?

A. No. The district must collect all devices to perform critical updates to the system and to ensure the devices are stored safely during the summer months.

Q. Do I have to pay for my student's damaged laptops?

A. If the damage to the laptop falls under the coverage of the manufacturer's warranty, you will not be charged. Each student has one free repair request. If this is your student's first repair request, you will not be charged.

All costs for repairs beyond the warranty and first free repair will be the responsibility of the student. The costs are as follows:

- Charger replacement \$15
- Stylus replacement \$25
- Keyboard replacement \$60
- LCD Screen replacement \$200
- Whole device replacement \$435

Q. What happens if my student's laptop is damaged while in storage over the summer?

A. Before collecting the devices, students and faculty will carefully inspect the devices and document the condition of the device. Students will not be held responsible for any damage beyond what was documented at the time of collection.

Q. Who decides when repairs are made to the student's device?

A. The student and his or her family will decide when repairs are to be made to his or her laptop. Repairs are done during the school year or over the summer. Laptops will not be repaired unless requested by the student.

However, if the device is considered by the district to be unusable in its current state, it must be repaired. This cost will be charged to the student unless it is their first repair request.

Q. My student's device is not working properly. Will it be fixed over the summer?

A. All devices will be erased and re-imaged, so any software or driver-related issues should be resolved. If the student is having a hardware issue that is covered by the warranty, this issue will be resolved over the summer free of charge. Students will decide if a repair outside of the warranty is to be completed.

Q. What is covered under the manufacturers warranty?

A. [Rebecca, can you complete this information](#)

Q. How do I know my student will be given back the same device he or she turned in?

A. The devices will be tagged and stored carefully to ensure your student receives the same device he or she turned in prior to summer break.

Q. When will the laptop be returned to the students?

A. The devices will be returned by classroom teachers next year in the first or second week of the school year. At that point, students and teachers will inspect the devices to ensure they are in the same working order as when they were returned. If any repair work was to be completed, students and teachers will also check to ensure the work was done correctly.